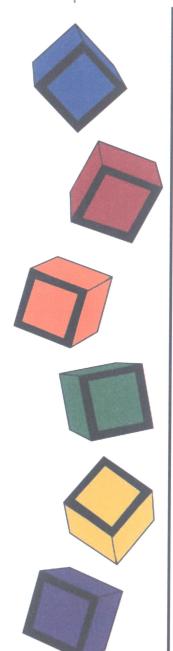


Ear, Nose and Throat Specialists



4200 N. Armenia Ave Suite 5 Tampa, FL 33607

10817 Bloomingdale Ave Riverview, FL 33578

(813) 262-1330 FAX (813) 262-1335 Dear Parent,

Your child is scheduled for an auditory processing evaluation at Tampa Children's ENT. Please make sure your child is well rested and has eaten normal meals the day of his/her appointment. You may also bring a few snacks for your child to eat during breaks in testing. If your child gets cold at doctor's offices, please bring a sweater for your child to wear at the appointment to ensure he/she is comfortable during testing.

Please complete the enclosed paperwork and checklists to the best of your ability and bring them with you to your child's appointment. These checklists will not be used for the diagnosis of an auditory processing deficit, but will help the audiologist understand your child's difficulties and your concerns. It will also help the audiologist make recommendations specific to your child's needs.

If your child has been diagnosed with any attention issues and is currently taking medication to manage the attention issue, it is very important that your child take this medication on the day of testing to ensure that he/she can focus throughout the testing. If your child cannot sustain attention long enough to complete the testing, the audiologist may not be able to determine if your child has an auditory processing disorder.

If your child has had completed a speech and language evaluation and/or a psychoeducational or neuropsychological evaluation, please bring a copy of these evaluations with you or fax them to 813-262-1335 prior to your child's appointment. If possible, it is extremely beneficial to have these evaluations completed prior to the auditory processing evaluation.

Please note that your child must be 7 years of age or older, have a normal IQ (intelligence), be English speaking, and have normal hearing in both ears. Your child's hearing will be tested prior to the auditory processing evaluation to confirm that he/she has normal hearing on the day of testing. An auditory processing evaluation cannot be completed on children with any of the following diagnoses: severe developmental delay, Autism, Asperger's, Pervasive Developmental Disorder, or hearing loss. If you have questions regarding your child's candidacy for an auditory processing evaluation, please call 813-262-1330 and ask to speak with the audiologist prior to your child's appointment.

I look forward to working with you and your child!

Sincerely,

Chelsea McNee, Au.D., CCC-A

Pediatric Audiologist

Patient Information

Last Name:	First:		Middle:	
	SSN:			□F
Email Address:			_ Preferred Langua	ge:
Race:	ı American/Black	□White	Ethnicity:	□Hispanic
□Americ	an Indian or Alaskan Native	□Asian		□Non-Hispanic
□Native	Hawaiian or Pacific Islander			Declined
Address:	City	•	State:	Zip:
Primary Phone ()	Secondary Pho	one: ()_		
Primary Care Physician:			Physician Phone: (
School:			Grade:	
Additional Providers to Rec	eive Reports:			
Provider:			Provider Phone: (_	
Provider:			Provider Phone: (_	
Who has legal custody/gua				
□Parents	□Grandparents/Other R	Relative (speci	fy):	
☐Mother Only	□Foster Parent:			
□Father Only	☐State Custody/Other (
·		specify)		
Mother's Information				
	First:		Middle:	
	SSN:			
If different from child:				
	City:			Zip:
	- Secondary Phon			
	Occupation:		Work Phone: (
Father's Information				
	First:		Middle:	
DOB:/ 5	SSN:			
If different from child:				
	City:			_ Zip:
	Secondary Phor			
Place of Employment:	Occupation: _		Work Phone: (
Emergency Contacts (pleas	e provide 2)			
Name:	Phone: ()	F	Relationship:	
Name:	Phone: ()	- F	Relationship:	

Patient History

Who referred you child for an auditory p	processing evaluation: _			
Reason for Testing:				
Birth History				
How many weeks was your child at birth	n? weeks			
Where was your child born?				
Please list any complications with pregna				
Did your child stay in the NICU?				
Did your child pass the newborn hearing				Nation of the control
_	oth □Left □Right			
Was your child jaundiced? □Ye	0			
If yes, what treatment was used		herapy [Blood Transfusions	□Sunlight
Did your child receive IV antibiotics?				
Medical History				
Additional space is provided at the end	l of the decument for	ny information	that doorn't fit halow	
Please list past medical problems or di			mat doesn't lit below.	
Problem/Diagnosis:	_		nosed://_	
Problem/Diagnosis:			nosed://	
Problem/Diagnosis:			nosed:/_/	
Please list any specialist physicians car	ing for your child. Ch	eck here is NON	Е □	
Physician Name:	Specialty:		Reason:	
Physician Name:				
Physician Name:	Specialty:		Reason:	
Please list any hospitalizations. Check				
Date of Hospitalization://				
Date of Hospitalization://_				
Date of Hospitalization://	Reason for	Hospitalization:		
Medications				1
Please list all current medications your	child is taking. Check	k here if NONE [3	
Medication Name:	Dos	e:	Reason:	
Medication Name:				
Medication Name:				
s your child is taking medication for atter			No	
Have you noticed a change in attention sin	nce he/she started the m	edication?	Ves DNA	

Family History

Please list all member	ers living in the child's h	ousehold (i.e. r	nother, fa	ather, etc.).		
Name:	Age:	Relations	hip:	Related Diagn	osis:	
Name:	Age:Relations			Related Diagn	osis:	
Name:	Age:	Relations	nip:	Related Diagn	osis:	
Name:	Age:	Relationsl	nip:	Related Diagn	osis:	
Name:	Age:	Relationsl	nip:	Related Diagno	osis:	
Name:	Age:	Relationsl	nip:	Related Diagno	osis:	
Related Diagnoses n	nay include ADHD, PD	D, ODD, Hear	ring loss,	etc.		
		<u>Developn</u>	<u>1ental F</u>	<u>History:</u>		
What hand does your	child write with?	□Right	□Left	□Ambidextrous		
What age did your ch	ild crawl?		_			
What age did your ch	ild walk?					
When did your child	say his/her first word? _					
Were there any delays	s in your child's develop	ment?	□No			
If yes, explain	n:		***************************************			
		Audiolo	gical Hi	<u>istory</u>		
Do you feel that your	child hears well?	∃Yes □No				
Do you think that you	r child has a problem lis	tening or under	standing	? □Yes □No		
Does anyone in the fa	mily have a hearing loss	? □Yes	□No			
If yes, who:					-	
Are you or someone e	lse concerned about you	r child's speecl	n?	□Yes □No		
Has your child been d	iagnosed with Autism, A	Asperger's, or P	ervasive	Developmental Disorder?	□Yes	□No
Has your child been d	iagnosed with a syndron	ne?	□Yes	□No		
If yes, what s	yndrome:					-
Has your child had an	y ear infections?	□Yes	□No			
If yes, how m	nany:			Date if the last infection:	//	
Has your child had ear	surgery (including ear t	tubes)?	□Yes	□No		
If yes, when:	/					

Does your child report noises i	n their ears? UYes	□No							
If yes, which:	□Ringing	□Веер	ing	□ Clicking	□Roaring				
Does your child report feeling	dizzy or off balance?	□Yes	□No						
Does your child complain of pa	ain in the ears?	□Yes	□No						
Is your child bothered by back,	ground noise or does l	he/she ha	ve difficu	ılty hearing whe	en it's noisy?	□Yes □No			
	<u>E</u>	ducatio	onal Hi	story					
Has your child ever repeated a	grade? □Yes	□No							
If yes, which grade?			Why?						
Does your child have any diffic	culty at school?	□Yes	□No						
If yes, please explain:									
What subjects does your child s	struggle with?								
What subjects does your child of	excel at?								
Has your child been tutored?									
If yes, explain:						-4-19			
Is your child receiving special s Yes No	school support (i.e. sp	eciai ed,	puii oui s	ervices, classroo	om modifications,	etc)?			
Please list all school so	ervices:								
Does your child have a learning	disability? Yes	□No							
If yes, explain:									
Is there a family history of learn		□Yes							
If yes, explain:									
	<u>E</u>	<u>valuati</u>	on Rec	ord:					

Please note previous evaluations that your child has had:

Testing	Yes	No	Age Evaluated	Normal Results	Abnormal results
Hearing					
Neurological					
Psychological					
Speech and Language					
Vision					
Occupational (fine motor)					
Physical (gross motor)					

Therapy History

Does you	r child receive any school or priva	te therapy services (i.e. speech, physical, occ	upational)?	□Yes	□No
Please lis	t any school or private therapy s	services:			
Therapy F	Provided:	_Facility:	Duration:		
Therapy I	Provided:	_Facility:	Duration:		
Therapy F	Provided:	_Facility:	Duration:		
		Behaviors and Characteristics			
	Indicate (X)	if your child exhibits any of the fol	llowing:		
	Sensitive to loud sounds Difficulty understanding or is conficulty following an/or understated assily upset by new situations Difficulty following directions Does opposite of what is asked Restless, difficulty sitting still Dverly active Short attention span Easily distracted Daydreams Forgetful Asks for repetition Reverses words, numbers, or letters Anxious Lacks Motivation Does not complete assignments Easily Frustrated Cires easily Dislikes school Clumsy Prefers to play with older children Prefers to play with younger children	nding TV shows			

Please list any additional information you would like the audiologist to know.

Vision Questionnaire:

- o Blur when looking at near
- Headaches with near work
- o Words run together when reading
- o Burning, itching, watery eyes
- o Falls asleep when reading
- o Sees worse at the end of the day
- o Skips/repeats lines when reading
- o Head tilt/close one eye when reading
- o Frowns, scowls, or squints to see blackboard
- o Avoids near work/reading
- o Omits small words when reading
- o Writes up/down hill
- o Misaligns digits/columns of numbers
- o Holds reading too close
- o Trouble keeping attention on reading
- o Poor handwriting / hand-eye coordination
- o Rubs eyes during or after visual activity
- o Complains of blur while reading or writing
- o Confuses words with similar beginnings or endings
- o Uses finger or marker when reading
- o Loses place often when reading
- One eye turns (in, out, up, or down)
- o Complains of letter or lines "floating," "running together," or "jumping around"

FISHER'S AUDITORY PROBLEM CHECKLIST

Please place a check mark before each item that is considered to be a concern by the observer:

 Has a history of hearing loss. 2. Has a history of ear infection(s). 3. Does not pay attention (listen) to instruction 50% or more of the time. 4. Does not listen carefully to directions—often necessary to repeat instructions. 5. Says "Huh?" and "What?" at least five or more times per day. 6. Cannot attend to auditory stimuli for more than a few seconds. 7. Has a short attention span. (If this item is checked, also check the most appropriate time frame) ____0-2 minutes ____ 5-15 minutes ____ 2-5 minutes ____ 15-30 minutes 8. Daydreams – attention drifts – not with it at times. 9. Is easily distracted by background sound(s). 10. Has difficulty with phonics. ____ 11. Experiences problems with sound discrimination. 12. Forgets what is said in a few minutes. 13. Does not remember simple routine things from day to day. 14. Displays problems recalling what was heard last week, month, year. 15. Has difficulty recalling sequence that has been heard. 16. Experiences difficulty following auditory directions. ____ 17. Frequently misunderstands what is said. 18. Does not comprehend many words-verbal concepts for age/grade level. 19. Learns poorly through the auditory channel. 20. Has a language problem, (morphology, syntax, vocabulary, phonology). 21. Has an articulation (phonology) problem. 22. Cannot always relate what is heard to what is seen. 23. Lacks motivation to learn. 24. Displays slow or delayed responses to verbal stimuli. 25. Demonstrates below average performance in one or more academic areas. Scoring: Four percent credit for each numbered item not checked. Number of items not checked ____ x 4 = ____

C. H. A. P. S.

Children's Auditory Performance Scale

by Walter J. Smoski, Ph.D., Michael A. Brunt, Ph.D., J. Curtis Tannahill, Ph.D.

Child's Name Name of Person		Age (years	months)	Date C	omp	letec	1		,,,,,	
Completing CHA	P\$	Relat	ionship to Child							
PLEASE REA	D INSTRUCTIONS CARE	FULLY			~			ILTY	LIL	
background. Do n condition. For exa understand when I for all children. F condition than oth than other children	ions by comparing this child to on answer the questions based only ample, all 8-year-old children, to a istening in a noisy room; this would however, some children may have ers. You must judge whether or not in in each listening condition cited. I onse choices. CIRCLE a number for	on the difficult certain extent, d be a difficult less more difficult; THIS child has Please make yo	ty of the listening may not hear and istening condition y in this listening MORE difficulty ur.judgment using	LESS DIFFICULTY	SAME AMOUNT OF DIFFICULTY	SLIGHTLY MORE DIFFICULTY	MORE DIFFICULTY	CONSIDERABLY MORE DIFFICULTY	SIGNIFICANTLY MORE DIFFICULTY	CANNOT FUNCTION AT ALL
NOISE	If listening in a room where there is be	ackground noise s	uch as TV, music, ot	hers talki	ng, c	hildr	en pla	iying.	, etc.,	this
TOTAL CONDITION SCORE	child has difficulty hearing and under 1. When paying attention 2. When being asked a question 3. When being given simple instructi 4. When being given complicated, m 5. When not paying attention 6. When involved with other activitie 7. When listening with a group of ch	estanding compare tons ultiple instruction es, i.e., coloring, r	ed to other children o	of similar	age : 0 0 0 0 0	and b -1 -1 -1 -1	-2 -2 -2 -2 -2	-3 -3 -3 -3 -3	-4 -4 -4 -4 -4	-5 -5 -5 -5 -5 -5
	COMMENTS:									
QUIET TOTAL CONDITION SCORE	If listening in a quiet room (others understanding compared to other chil 8. When paying attention 9. When being asked a question 10. When being given simple instruct 11. When being given complicated, m 12. When not paying attention 13. When involved with other activiti 14. When listening with a group of checomments:	dren of similar against again against against against against against against against against	ee and background.	+1 +1 +1 +1 +1 +1	0 0 0 0 0 0	i i i i i i i i i i i i i i i i i i i	-2 -2 -2 -2 -2 -2 -2	-3 -3 -3 -3 -3 -3	-4 -4 -4 -4 -4	-5 -5 -5 -5 -5 -5 -5
IDEAL TOTAL CONDITION SCORE	When listening in a quiet room, no dhearing an understanding compared to 15. When being asked a question 16. When being given simple instruct 17. When being given complicated, n COMMENTS:	o other children o	f similar age and bac	kground +1 +1	0 0	-1	-2 -2	-3 -3 -3	-4 -4	-5 -5
MULTIPLE INPUTS TOTAL CONDITION SCORE	When, in addition to listening, there difficulty hearing and understanding 18. When listening and watching the 19. When listening and reading along 20. When listening and watching som model, drawing, information on the COMMENTS:	compared to othe speaker's face when material is teone provide an	r children of similar read aloud by anoth illustration, such as a	age and t +1 er +1 1 +1	oackg 0 0	groun -1 -1	d. -2 -2	this -3 -3 -3	-4 -4	-5 -5

LISTENING CONDITION AUDITORY MEMORY SEQUENCING TOTAL COMPTION SCORE	If required to recall spoken information, this child has difficulty hearing and understanding compared to other children of similar age and background 21. Immediately recalling information such as a word, word spelling, numbers 22. Immediately recalling simple instructions 23. Immediately recalling multiple instructions 24. Not only recalling information, but also the order and sequence of the information 25. When delayed recollection (1 hour or more) of words, word spelling, numbers, etc. is required 26. When delayed recollection (1 hour or more) of simple instructions is required 27. When delayed recollection (1 hour or more) of multiple instructions is	+ + + + + + + + + + + + + + + + + + +	O O O O O O SAMEAMOUNT	L L L L L L L SLIGHTLY MORE	S S S S S MORE DIFFICULTY	င်္က င်္က င်္က င်္က င်္က CONSID.MORE	A A A A A A SIGNIFIC. MORE	S S S S S S S S S S S S S S S S S S S
	required 28. When delayed recollection (24 hours or more) is required	+1	0	-1	-2	-3	-4	-5
AUDITORY ATTENTION SPAN TOTAL CONGTRON SCORE	If extended periods of listening are required, this child has difficulty paying atter is being said compared to other children of similar age and background. 29. When the listening time is less than 5 minutes 30. When the listening time is 5-10 minutes 31. When the listening time is over 10 minutes 32. When listening in a quiet room 33. When listening in a noisy room 34. When listening first thing in the morning 35. When listening near the end of the day, i.e., before supper time 36. When listening in a room where there are also visual distractions COMMENTS:	+1 +1 +1 +1 +1 +1	0 0 0 0 0 0 0 0 0	25 to 1 to 1 to 3 to 3 to 4 to 5	-2 -2 -2 -2 -2 -2 -2	-3 -3 -3 -3 -3 -3 -3 -3 -3	-4 -4 -4 -4 -4 -4 -4	-5 -5 -5 -5 -5 -5 -5

SCORING: The CHAPS can be scored two ways. Add the circled responses for each condition and place the sum in the Total Condition Score box in under each listed listening condition. Be careful to note "+" and "-" values when adding. Transcribe these sums as indicated below and determine the average score for each listening condition. The Total Condition Scores can be compared to the indicated PASS and FAIL ranges and the appropriate box checked. In addition, the average condition scores can be plotted on the graph to display performance as compared to the normal range. See the CHAPS manual for more complete validity and interpretation information.

LISTENING CONDITION	TOTAL CONDITION SCORE	AVERAGE CONDITION SCORE				
NOISE	- 7 =	Psss Risk				
QUIET	40440000000000000000000000000000000000	Pass Risk				
IDEAL	3 ···	Pass Risk				
MULTIPLE		Pass Risk				
MEMORY	<u> </u>	Pass Risk				
ATTENTION		Pass Risk				
TOTAL		Pass Risk				
TOTAL CONDITION SCORE: PASS RANGE +36 to -11 AT-RISK RANGE -12 to -130						

CHAPS Listening Condition Analysis: Transfer Average Condition Scores by entering "X" on graph (round 0.5 scores up to next decimal).

***************************************	NOISE	QUIET IDEAL	MULT	MEM	ATTN	TOTAL
+1.0						
+0.5						
0.0						
-0.5						
-1.0				***************************************		
-1.5						
-2.0						
-2.5						
-3.0						
-3.5						
-4.0						
-4.5						
-5.0						

Reading Insert Grades 1st-3rd

Does t	he child h	nave difficult	y with s	sound/symbol correspondence (i.e. /a/ as in apple)?
	☐ Yes		No	If yes, list examples:
Does t	the child o	confuse lette	rs that	t look alike (i.e. b/d/p, w/m. h/n, f, t)?
	☐ Yes		No	If yes, list examples:
Does 1 /b/)?	the child h	nave confusion	on perc	ceiving letters that have similar sounds (i.e. /f/ vs. /v/, /p/ vs. No If yes, list examples:
Does t	the child h		y reme	embering common sight words (was, the, and, she)?
Does 1	the child h		y segm No	nenting words in sounds (i.e. cat-/k/ /a/ /t/)?
Does t	the child h		y blend No	ding individual sounds to make words?
Does	our child, Yes		lty with No	h rhyming words (Tell me a word that rhymes with bat)?
	ead or sp	elled blats)?		pelling errors that indicate difficulty sequencing sounds (i.e.
Does t	Yes : the child c		No omissi	sion of grammatical endings when reading and writing (-s, -ed,
. Does y	Yes /our child	have difficu	•	nembering spelling of words over time?

Reading Insert Grades 4th-8th

1.	is there a history of dysiexia in your family?
	☐ Yes ☐ No
2.	Does the child have significant difficulty reading and spelling multisyllabic/longer words? Omits
	whole syllables (i.e. complicated spelled as complated or adolescents spelled as adolesense)?
	☐ Yes ☐ No
3.	Does the child have reduced awareness of word structures (prefix, root, and suffixes)? (i.e.
	leaves if endings on words –ed, -s, -es, difficulty understanding prefixes (pre-, sub-), difficulty
	understanding root words and suffixes (i.e. declare/declaration))
	☐ Yes ☐ No
4.	Does the child demonstrate frequent misreading of common sight words?
	☐ Yes ☐ No
5.	Does the child have difficulty learning new information from print because of word reading
	errors?
	☐ Yes ☐ No
6.	Does the child have difficulty understanding print because of underlying oral language problems
	with vocabulary and or grammar?
	☐ Yes ☐ No
7.	Does the child have significant difficulty writing due to spelling and organization problems?
	☐ Yes ☐ No
8.	Is the child slow in their rate of reading (how fast or slow the child reads)?
	□ Yes □ No

Please have your child's teacher complete the following 2 pages

S.I.F.T.E.R.

SCREENING INSTRUMENT FOR TARGETING EDUCATIONAL RISK

by Karen L. Anderson, Ed.S., CCC-A

S	TUDENT		TEACHER _				GRADE		-
D	ATE COMPLETED	SCHOOL					DISTRICT		
Ti Ba	he above child is suspect for hearing his rating scale has been designed to ased on your knowledge from obser fter answering the questions, please	sift out students who vations of this student,	are educational circle the numl	y at oer t	risk possibly a pest representing	as a	a result of hearing his/her behavior.		S.
1.	What is your estimate of the stude comparison of that of his/her classmat		UPPER 5	4	MIDDLE 3	2	LOWER 1		_
2.	How does the student's achievement cor of her/her potential?	mpare to your estimation	EQUAL 5	4	LOWER 3	2	MUCH LOWER 1	ACADEMICS	
3.	What is the student's reading level, reading readiness group in the classroo average reading ability performs in the	om (e.g., a student with	UPPER 5	4	MIDDLE 3	2	LOWER 1	MICS	
4.	How distractible is the student in classmates?	comparison to his/her	NOT VERY 5	4	AVERAGE 3	2	VERY 1	AT	
5.	What is the student's attention span in coher classmates?	omparison to that of his/	LONGER 5	4	AVERAGE 3	2	SHORTER 1	ATTENTION	
6.	How often does the student hesitate or responding to oral directions (e.g., "Tu		NEVER 5	0 4	CCASIONALLY 3	2	FREQUENTLY 1	ON.	
7.	How does the student's comprehension understanding ability of her/her classm		ABOVE 5	4	AVERAGE 3	2	BELOW 1	COMIN	
8.	How does the student's vocabulary compare with those of other student s is		ABOVE 5	4	AVERAGE 3	2	BELOW 1	COMMUNICATION	
9.	How proficient is the student at telli happenings from home when compared		ABOVE 5	4	AVERAGE 3	2	BELOW 1	ATION	_
10.	. How often does the student volunteer i discussions or in answer to teacher que		FREQUENTLY 5	4	OCCASIONALLY 3	2	NEVER 1	CL/ PARTICI	
11.	. With what frequency does the student and homework assignments within the	*	ALWAYS 5	4	USUALLY 3	2	SELDOM 1	CLASS	
12.	After instruction, does the student have work (looks at other students working		NEVER 5	4	OCCASIONALLY 3	2	FREQUENTLY 1	ASS PATION	_
13.	. Does the student demonstrate any beha unusual or inappropriate when compare		NEVER 5	0 4	OCCASIONALLY 3	2	FREQUENTLY	显 [
14.	Does the student become frustrated eas point of losing emotional control?	ily, sometimes to the	NEVER 5	4	OCCASIONALLY 3	2	FREQUENTLY 1	SCHOOL BEHAVIOR	
15.	In general, how would you rank the stu with peers (ability to get along with oth	_	GOOD 5	4	AVERAGE 3	2	POOR 1	L OR	

TEACHER COMMENTS

Has this child repeated a grade, had frequent absences or experienced health problems (including ear infections and colds)? Has the student received, or is he/she now receiving, special services? Does the child have any other health problems that may be pertinent to his/her educational functioning?

The S.I.F.T.E.R. is a SCREENING TOOL ONLY

Any student failing this screening in a content area as determined on the scoring grid below should be considered for further assessment, depending on his/her individual needs as per school district criteria. For example, failing in the Academics area suggests an educational assessment, in the Communication area a speech-language assessment, and in the School Behavior area an assessment by a psychologist or a social worker. Failing in the Attention and/or Class Participation area in combination with other areas may suggest an evaluation by an educational audiologist. Children placed in the marginal area are at risk for failing and should be monitored or considered for assessment depending upon additional information.

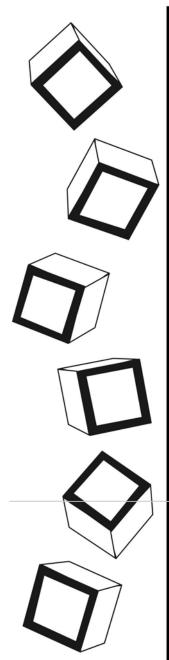
SCORING

Sum the responses to the three questions in each content area and record in the appropriate box on the reverse side and under Total Score below. Place an X on the number that corresponds most closely with the content area score (e.g., if a teacher circled 3, 4 and 2 for the questions in the Academics area, an X would be placed on the number 9 across from the Academics content area). Connect the X's to make a profile.

CONTENT AREA	TOTAL SCORE			PASS			MARG	INAL		FAIL
ACADEMICS		15	14 13	12	11	10	9	8	7 6	5 4 3
ATTENTION		15	14 13	12 11	10	9	8	7	6 5	5 4 3
COMMUNICATION CLASS		15	14	13	12	11	10 9	9 8	7 6	5 5 4 3
PARTICIPATION		15	14 13	12 11	10	9	8	7	6 5	5 4 3
SOCIAL BEHAVIOR		15	14 13	12	11	10	9	8	7 6	5 4 3



Ear, Nose and Throat Specialists



4200 N. Armenia Ave Suite 5 Tampa, FL 33607

10817 Bloomingdale Ave Riverview, FL 33578

> (813) 262-1330 FAX (813) 262-1335

Office Policies

Patient Name:	D.O.B.:/	/		
	<u></u>		<u> </u>	

Thank you for choosing Tampa Children's ENT. It is our goal to provide you with the best possible care. Please review our policies and guidelines outlined below. Your cooperation with our policies will enable us to serve you in the best possible manner.

Office Payment Policy

Payment is expected <u>in full</u> at the time services are rendered by the person accompanying the child for treatment. If our office is a participating provider with your insurance carrier, all non-covered services, co-pays, and/or deductibles will be collected at the time of each visit. Arrangements for anything other than full payment at the time of service must be made <u>prior to your appointment</u>. It is the responsibility of the guarantor to understand and accept the guidelines set up within the individual's insurance plan. If you are unable to provide us with complete insurance information at the time of your visit you will be responsible for payment of services <u>in full</u>. Obtain insurance authorization and/or referrals (if necessary) prior to your visit to avoid delays or rescheduling.

If you have a billing question, please contact our billing office for clarification: Patient Last Name **A-L** call Elizabeth Forziano 727-322-7935
Patient Last Name **M-Z** call Gayle Matteson 727-456-4242

Diagnostic Testing

Please complete all prescribed diagnostic testing in a timely manner (7-10 days unless otherwise specified). If your insurance plan denies any lab test, x-ray, surgery, or other diagnostic exam that is prescribed we ask that you notify our office as soon as possible. If an appeal letter is requested we will be happy to provide it, however, your insurance company may still choose to deny coverage even with an appeal letter.

Late Arrival/Cancellation

Patients arriving more than **15 minutes** after scheduled appointment time may be rescheduled. Occasionally late arrivals may be seen at the end of the clinic **at the Physician's discretion.** If you call to alert us of your late arrival we will try our best to work you into the day's schedule but cannot guarantee you will be seen that day. We appreciate your compliance with this in order to avoid long waits. Cancellation of office visits and in-office procedures require at least **24 hours notice** or are subject to a **\$30.00 charge**. Surgery cancellations other than illness require **72 hours notice** or are subject to a **\$100.00 charge**. Excessive "no show" visits without notification may result in the discharge of the patient from this clinic.

Medical Records/FMLA

Medical records may be copied upon written request for \$1.00 per page. There is no charge for medical records sent directly to another health care provider. You may be asked to sign a release of information prior to the records being sent. There will be a \$25.00 charge for all medical leave papers filled out by this office.

HIPAA

Our Notice of Privacy Practices, required by HIPAA, is attached for your review. You may wish to save a copy for your records. This document is also available in our office.

Assignment of Benefits/Guarantor Agreement

I request that payment of authorized insurance benefits be made on my behalf to Florida Pediatric Associates, LLC for any medical services provided to me by that organization. I authorize the release of any medical or other information necessary to determine these benefits or the benefits payable for related equipment or services to the organization, the Health Care Financing Administration, my insurance carrier or other medical entity. A

A Division of Florida Pediatric Associates, LLC

copy of this authorization will be sent to the Health Care Financing Administration, my insurance company, or other entity if requested. The original will be kept on file by the organization.

I understand that I am financially responsible for any balance not covered by my insurance carrier. It is my responsibility to notify the organization of any changes in my health care coverage. In some cases, exact insurance benefits cannot be determined until the insurance company receives the claim. I am responsible for the entire bill or balance of the bill as determined by the organization and/or my health care insurer if the submitted claims or any part of them are denied for payment.

I understand that by signing this form I am accepting responsibility as explained above for all payment for products and services received. I further understand and agree that if I fail to make timely payments on my account, I will be responsible for any and all reasonable costs of collection, including filing fees as well as reasonable attorney's fees.

I acknowledge that I have received a copy of the organization's Notice of Privacy Practices. This acknowledgement is required by the Health Insurance Portability and Accountability Act (HIPAA) to ensure that I have been made aware of my privacy rights.

I have read and understand the office policy for payment and agree to the terms as stated.							
G' 4 CD 'II D 4	- Black Back	Date:/					
Signature of Responsible Party	Relationship to Patient						

NOTICE OF PRIVACY PRACTICES

THIS NOTICE DESCRIBES HOW HEALTH INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN ACCESS THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

PLEASE NOTE:

State and Federal laws require us to maintain the privacy of your health information and to inform you about our privacy practices by providing you with this Notice. We must follow the privacy practices as described below. This Notice will take effect __JULY 1, 2013__ and will remain in effect until it is amended or replaced by us.

It is our right to change our privacy practices provided the law permits the changes. Before we make a significant change, this Notice will be amended to reflect the changes and we will make the new notice available upon request. We reserve the right to make any changes in our privacy practices and the new terms of our Notice effective for all health information maintained, created and/or received by us before the date the changes were made.

You may request a copy of our Notice of Privacy Practices at any time by contacting our Privacy Officer, _Lee Ann Atkinson__. Information on contacting us can be found at the end of this notice.

OUR COMMITMENT TO YOUR PRIVACY

We understand that information about you and your health care is personal. We create a record of the care and services you receive from Florida Pediatric Associates, LLC (FPA) and are committed to protecting that information about you.

We are required by law to 1) Make sure health information that identifies you is kept private. 2) Give you this Notice of our privacy practices. 3) Follow the terms of the Notice that is currently in effect.

ROUTINE USE AND DISCLOSURE OF YOUR PROTECTED HEALTH INFORMATION (PHI)

(Please note: for the purposes of this document the terms "you" will pertain to the patient and/or legal guardian if appropriate)

TREATMENT: Our practice may use your PHI to treat you. For example, we may ask you to have laboratory tests, and we may use the results to help us reach a diagnosis. We might use your PHI in order to write a prescription for you. Many of the people who work in our practice – including, but not limited to, our doctors and nurses – may use or disclose your PHI in order to treat you or to assist others in your treatment.

PAYMENT: Our practice may use and disclose your PHI in order to bill and collect payment for the services and items you may receive from us. For example, we may contact your health insurer to certify that you are eligible for benefits (and for what range of benefits), and we may provide your insurer with the details regarding your treatment to determine if your insurer will cover, or pay for, your treatment. We also may use and disclose your PHI to obtain payment from third parties that may be responsible for such costs, such as family members. Also, we may use you PHI to bill you directly for services and items.

HEALTH CARÉ OPERATIONS: Our practice may use and disclose your PHI to operate our business. As examples of the ways in which we may do this, our practice may use your PHI to evaluate the quality of care you receive from us, or to conduct cost-management and business planning activities for our practice. Examples of personnel who may have access to this information include, but are not limited to, our medical records staff, outside health or management reviewers and individuals performing similar activities.

APPOINTMENT REMINDERS: Our practice may use and disclose your PHI to contact you and remind you of an appointment.

TREATMENT OPTIONS: Our practice may use and disclose your PHI to inform you of potential treatment options or alternatives; or communicate with you regarding the scheduling, ordering or results of tests.

HEALTH RELATED BENEFITS AND SERVICES: Most uses and disclosures of PHI for marketing purposes and disclosures that constitute sale of protected health information require authorization.

RELEASE OF INFORMATION TO FAMILY & FRIENDS: Our practice may release your PHI to a friend or family member that is involved in your care, or who assists in taking care of your child. For example, a parent or guardian may ask that a babysitter or aunt take their child to the doctor for treatment. In this example, this person would have access to the child's medical information; however this person must be listed on the consent for treatment form in the patient's chart and be able to present valid picture ID at the time they present to our office.

Additionally, a parent may not speak English fluently and may have an interpreter assist them at the appointment, this person would have access to the child's medical information.

OTHER: Uses and disclosures not described in this NPP will be made only with authorization from you, the individual.

USE AND DISCLOSURE OF YOUR PHI IN SPECIAL CIRCUMSTANCES

DISCLOSURES REQUIRED BY LAW: Our practice will use and disclose your PHI when we are required to do so by federal, state or local law; such as for law enforcement purposes, suspected abuse or neglect reporting, health oversights or audits, funeral arrangements, organ donation, public health purposes or in the case of a medical emergency.

PUBLIC HEALTH: Our practice may disclose your PHI to public health authorities that are authorized by law to collect information for the purpose of:

- maintaining vital records, such as births and deaths
- reporting child abuse or neglect
- preventing or controlling disease, injury or disability
- notifying a person regarding potential exposure to a communicable disease
- notifying a person regarding a potential risk for spreading or contracting a disease or condition
- reporting reactions to drugs or problems with products or devices
- notifying individuals if a product or device they may be using has been recalled

HEALTH OVERSIGHT ACTIVITIES: Our practice may disclose your PHI to a health oversight agency for activities authorized by law. Oversight activities can include, for example, investigations, inspections, audits, surveys, licensure and disciplinary actions; civil, administrative, and criminal procedures or actions; or other activities necessary for the government to monitor government programs, compliance with civil rights laws and the health care system in general.

LAWSUIT OR SIMILAR PROCEEDING: Our practice may use and disclose your PHI in response to a court or administrative order, if you are involved in a lawsuit or similar proceeding. We also may disclose your PHI in response to a discovery request, subpoena, or other lawful process by another party involved in the dispute.

NATIONAL SECURITY: The health information of Armed Forces personnel may be disclosed to military authorities under certain circumstances. If the information is required for lawful intelligence, counterintelligence or other national security activities, we may disclose it to authorized federal officials.

NOTICE OF PRIVACY PRACTICES

YOUR PRIVACY RIGHTS AS OUR PATIENT

You have the following rights regarding the PHI we maintain about you:

CONFIDENTIAL COMMUNICATIONS: You have the right to request that we communicate with you about your health and related issues in a particular manner or at a certain location. For instance, you may ask that we contact you at home, rather than work. In order to request a type of confidential communication, you must make a written request specifying the requested method of contact, or the location where you wish to be contacted. At our discretion, we will accommodate all reasonable requests. You are not required to give a reason for your request.

ACCESS: Upon written request, you have the right to inspect and get copies of your health information (and that of an individual for whom you are a legal guardian). There will be some limited exceptions. If you wish to examine your health information, you will need to complete and submit the completed request form. You may contact our Privacy Officer for a copy of this form. Once approved an appointment can be made to review your records, during the process of review no records may be removed from the office. Copies, if requested, will be \$1.00 per page for the first 25 pages and \$0.25 per page for every page over 25. The individual office may choose to waive this fee at the discretion of the physician. We will try to accommodate all reasonable requests, however if we deny your request to inspect and/or copy your record you may request a written reason for the denial. You have a right to obtain a copy of your health information within the designated record set maintained in electronic form in electronic format. We will send the electronic form of your health information to you via unencrypted email if you acknowledge the risk of the sending of unencrypted emails.

AMENDMENT: You may ask us to amend your health information if you believe it is inaccurate or incomplete, and you may request that the amendment be in effect for as long as it is maintained by our practice. Your request for an amendment, must be in writing (the appropriate form can be requested from office staff) and must include an explanation of why the information should be amended. We will deny your request if you fail to submit your request with supporting explanation in writing. Also, we may deny your request if you ask us to amend information that is not created by us, or is not part of the medical information maintained by us, or if we find that the information we possess is accurate and complete. If we deny your request you will receive the denial in writing; you have a right to appeal the decision – but it must be done in writing.

RESTRICTIONS: You have the right to request that we restrict the uses or disclosure of your health information for treatment, payment or healthcare operations purposes. We are not required to comply with any other requests for restrictions, but if we do, we will abide by the written agreement (except in the case of a medical emergency). Additionally, you have a right to request that we place additional restrictions on our use or disclosure of your health information to a health plan. Specifically you have the right to request that we restrict the use or disclosure of health information to a health plan (insurance company) for purposes of payment or operations, IF you pay for the service out-of-pocket IN FULL at the time the service is provided. This request MUST be made in writing (the appropriate form can be requested from office staff). This requirement does not apply to disclosures for treatment, such as disclosures to a referring physician for continuation of care. This office is required to comply with any requests that limit disclosures to a health plan when the service has been paid out-of-pocket and in full by the patient. Such restrictions do not override disclosures that are otherwise required by law. Additionally if initial payment for services, that have a request for restriction applied to them, is returned or invalid; our office will make a good faith attempt to collect payment – if this is unsuccessful we have the right to then submit a claim for these services to the health plan.

ACCOUNTING OF DISCLOSURES: All of our patients have the right to request an accounting of all disclosures made. All requests for an accounting of disclosures must be submitted in writing (the appropriate form can be requested from office staff) and include: a time period, that must not exceed 6 years prior to the date of the request and/or be dated prior to April 14, 2003 – as information prior to that date was not required to be tracked. The first list you request within a 12-month period is free of charge. We may charge you for any additional lists requested within the same 12-month period. We will notify you of the costs involved with any additional requests prior to their completion, allowing you to withdraw your request before you incur any costs.

BREACH NOTIFICATION REQUIREMENTS: In the event that unsecured protected information about you is "breached", we will notify you of the situation and any steps you should take to protect yourself against harm due to the breach. We will inform The Department of Health and Human Services and take any other steps that are required by law.

RIGHT TO FILE A COMPLAINT: If you believe your privacy rights have been violated, you may file a complaint with our practice and/or with the Secretary of the Department of Health and Human Services. To file a complaint with our practice, please submit it in writing and to the attention of the Privacy Officer (the appropriate form can be requested from office staff). We support your right to the privacy of your information and will not retaliate in any way if you choose to file a complaint with us or with the Department of Health and Human Services.

RIGHT TO A PAPER COPY OF THIS NOTICE: You are entitled to receive a paper copy of our Notice of Privacy Practices. To obtain a paper copy of this Notice, contact our Privacy Officer in writing.

MINORS AND PERSONS WITH LEGAL GUARDIANS:

Minors and certain disabled adults are entitled to the privacy protection of their health information. Because, by law, they cannot make health decisions for themselves, a parent or guardian can make medical decisions on their behalf. Therefore parents and guardians can authorize the use and release of PHI and also hold all rights listed in this notice or the behalf of the minor child or disabled adult.

Under certain situations defined by law, minors can make independent healthcare decisions without parent or guardian knowledge or consent. In those situations, the minor may hold all rights listed in this notice. If the minor chooses to inform the parent or guardian, then all privacy rights regarding PHI may transfer to the parent or guardian. There are also certain situations where access, use or release of a minor's PHI may occur without the consent of the parent or guardian, i.e. when the health or safety of the minor is in danger and PHI is necessary to protect the minor.

We reserve the right to revise or amend this Notice of Privacy Practices. Any revision or amendment to this notice will be effective for all of your records that we have created or maintained in the past, and for any we may create or maintain in the future. Our practice will post a copy of our current Notice in our offices in a visible location, and you may request a copy of our most current Notice at any time.

HOW TO CONTACT US:

Please direct any questions about this Notice to our Privacy Officer at 727-456-4244
Privacy Officer address: Medical Information Florida Pediatric Associates, LLC Florida Pediatric Privacy Officer Attn: Privacy Officer Attn: Medical 1033 Dr. Martin Luther King Jr. St. N, Ste 108 1033 Dr. Mar St. Petersburg, FL 33701 St. Petersburg

Medical Information Department address:
Florida Pediatric Associates, LLC
Attn: Medical Information Department
1033 Dr. Martin Luther King Jr. St. N, Ste 108
St. Petersburg, FL 33701